

# BOOKING

## How can INTRA help you?

INTRA's mission is to be the preferred global e-commerce shipping platform. We combine advanced solutions for organizing and streamlining shipment processes with one simple connection to the world's largest network of ocean carriers.

Today, INTRA's platform is more relevant to ocean shippers than ever before. Over 90% of shippers use more than one carrier to meet their global container shipping needs. This requires dealing with different systems and documentation processes. At INTRA, we offer an integrated platform and the right tools to complete the task and get customer transactions done fast.

## What does INTRA offer?

INTRA offers a comprehensive range of tools to help you plan, process and manage your shipments giving you the best all-round service available. The e-commerce tools are flexible and easy to use. INTRA derives its revenues from carriers seeking to adopt industry standard processes and to provide their customers with a greater level of convenience and service.

## Process

Consider all the faxes, phone calls and couriers you use to process your shipments and communicate with carriers, shipping partners and consignees. Now think about all of the time re-keying and checking data, collating, searching and sharing information. INTRA helps replace these manual processes by streamlining, automating and organizing your data electronically, enabling it to be available to the parties that you designate at any time from anywhere in the world.

## Booking

The INTRA e-commerce platform is the fastest, easiest way to book. INTRA makes it simple to request booking reservations, to track carrier confirmations and to monitor the booking through its entire cycle. It is the only way to ensure that you, your partners and your customers have online, worldwide, 24/7 access to critical booking transaction information. Use standardized templates to achieve repeat bookings at the tap of a key to minimize data entry errors. Stop investing precious time on 'hold' during busy periods and use it instead to get your cargo on its way.

### Booking benefits include:

- Single, standardized booking process with all carriers
- Booking service always available regardless of the season, no time spent on 'hold' waiting for a customer service representative to place a booking or make a change
- Visibility of booking for any carrier in INTRA's carrier network, including bookings made directly with carriers
- Use of the INTRA instant reservation number to move the export process forward more quickly
- Use INTRA notifications to manage bookings on an exception basis and to alert your partners and customers of important changes
- Use of retained booking information to monitor carrier service
- Use of retained booking information to simplify the repeat booking process and to prepare Shipping Instructions

## Booking features include:

- Identical booking process with all participating INTRA carriers
- Create bookings quickly and easily using templates
- Instant booking number for qualifying transactions
- Online multi-party collaboration under your control
- Automatic notification of changes in booking status to third parties, including a standardized confirmation message from all participating carriers
- Complete history for each booking including a summary of critical changes from version to version
- Access to real-time schedules from within the booking process

## INTRA Carrier network

If you use any one of these carriers, we can help you manage your shipments more efficiently

HAMBURG SÜD

Hapag-Lloyd

NYK LINE

MAERSK LINE

DALY  
DEUTSCHE AFRIKA-LINIEN

ANL

misc  
MISC BERHAD

HANJIN SHIPPING

ALIANCA

Safmarine

MSC

UASC  
الخطوط البحرية المتحدة

LIBRA

K LINE  
KAWASAKI KISEN KAISHA, LTD.

MOL

CSAV

CMA CGM

CSAV NORASIA  
LINER SERVICES

EMIRATES  
SHIPPING LINE

TASMAN ORIENT

CNC

MCC  
TRANSPORT

Our carrier network is expanding rapidly. Please contact INTRA's local sales office or visit [www.intra.com](http://www.intra.com) for the latest list of participating carriers.



## Joining INTRRA has never been easier

To get on board with INTRRA, simply call our local sales office or customer service team.

To register online, visit [www.intra.com](http://www.intra.com) or email: [service@intra.com](mailto:service@intra.com).

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## About INTRRA

INTRRA is a leading global provider of e-commerce solutions to the ocean freight industry. INTRRA professionals work with over 30 leading carriers and their customers, to streamline and standardize their shipping processes worldwide through a network of more than 20,000 corporate locations. Over 300,000 container orders are initiated on the INTRRA platform each week, representing more than 10 percent of global ocean container trade.

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**The Americas:** Miami

For further information, contact your nearest INTRRA office or visit [www.intra.com](http://www.intra.com).